

Journal of Health Information and Libraries Australasia

Vol 1, Issue 1

February 2020

Queensland Health Libraries Network Professional Development Day

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QUEENSLAND HEALTH LIBRARIES NETWORK

PROFESSIONAL DEVELOPMENT DAY

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On 18 November 2019 Queensland Health Libraries Network (QHLN) held its annual professional development day. Hospital librarians from across the state converged on Gold Coast University Hospital where Jasna Romic and her team were very kind, considerate, and capable hosts. Gold Coast University Hospital is one of Queensland's newest and largest public health facilities. Costing \$1.3billion, it opened in September 2013 on a greenfield site in Southport, adjacent to Griffith University's Gold Coast campus and a short stroll away from the main Commonwealth Games village. Health services are spread across six buildings and 170000 square metres. There are 750 overnight beds, 70% of which are in individual rooms. The library is situated in the pathology and education building which also houses lecture theatres, seminar rooms, simulation rooms, and a student common room.

The great feature of this PD day was input from, and engagement with, speakers not directly aligned with the health library sector. While it is always good to learn from one another within health libraries, occasionally it is helpful to widen the "gene pool

'and hear from those who use health libraries, or those whose services health libraries frequently use. The day began with an overview of Micromedex, in particular, the fascinating work it is doing with artificial intelligence with its parent company IBM and Watson Health. After morning tea a Q&A session was held with representatives from eHealth, Queensland Health's computer and information technology support service. It is very easy to grumble and complain about IT, so it was great to hear the perspective of those at the other end of the helpdesk line. The presenters did their best to provide comprehensive answers to questions from the floor and expressed how valuable it was for them to hear the broader context from end-users. A further education session was also held on "Microsoft Teams", which offers great potential for ongoing QHLN collaboration.

Beyond IT, the audience heard from a representative of Queensland Health's data and statistical services branch. This was an excellent session, providing new knowledge to all participants and offering a clear overview of how patient data is collected and flows at the corporate and inter-government level. It also showed the scope and breadth of reporting available which libraries can access as part of literature searches and on behalf of clients. At the other end of the spectrum, an equally excellent presentation was given by two emerging allied health researchers on how they use the Gold Coast library's content and services. Unsurprisingly they were thrilled with the library's comprehensive and evolving support on the thorny road to their PhDs but were also able to offer some "blue sky" wishes which gave all something to contemplate as research support increasingly demands the attention of health libraries.

While venturing away from libraries for much of the day, our professional development concluded with some more familiar voices and themes. Jessie Donaghey from Bond University Library spoke about efforts to improve resource discovery and supply by examining user behaviour through analytics garnered from surveys: Primo, Alma, and Google. The growth in usage statistics was quite astonishing and offered strong evidence for the veracity of Bond's approach. Finally, Justin Clark provided an update on Polyglot version 3 and the broader work being done by the Institute for Evidence-based Healthcare to improve the speed and automation of searching for studies for a systematic review.

Many thanks again to Jasna Romic and the library team at Gold Coast University Hospital for providing the Queensland Health Library Network with a thought-provoking and eye-opening day of professional development.



Figure 1: Attendees at 2020 QLD Health Libraries Network PD Day